



**Northern Ireland
Fire & Rescue Service**

PENSIONS BULLETIN 04

From today Firefighters' Pensions will be administered by HSC Pensions.

We previously wrote to you to let you know about our project to change and improve the administration of our Firefighters' pension schemes.

This is only an administrative change but it means that if you have a query or need any additional information about your pension, this will now be provided by a team at HSC Pensions.

If you are a member of a Firefighters' pension scheme and have any queries about your pension, the new contact details you will need are:

**Email – NIFRSqueries@hscni.net
Telephone – 028 7131 9111**

We are writing to you today to remind you that the new systems are in place and from **today**, administration of our Firefighters' pension schemes is going to be provided by HSC Pensions. We will continue to work closely with HSC Pensions to make sure the services provided continue to meet the needs of our members.

We recently hosted a virtual roadshow regarding this change and the McCloud judgement. If you would like to watch a recording of that roadshow [you can do so here](#).

Over the coming months, the project will continue and a number of new benefits will be available including an easy to use, self-service portal that gives you greater access to information about your pensions.

This change in administration does not affect your pension terms and conditions and we will continue to keep everyone updated as the project progresses.

If you are already retired and in receipt of your pension you do not have to take any action and should continue to contact NIFRS with any queries in the first instance. The next phase of our project is to move across payment of pensions to HSC Pensions and we will keep members involved of progress.

We have a website available where we will also post any communications issued about your Firefighters' Pension - <http://www.hscpensions.hscni.net/nifrs-pension-scheme/>

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