



FPS Bulletin 59 – July 2022

Welcome to issue 59 of the Firefighters' Pensions Schemes bulletin.

If you are looking for information on a certain topic, issue and content indexes are held on the <u>main bulletin page</u> of the website and are updated following each new issue.

If you have any comments on this bulletin, suggested items for future issues, or a job you would like to advertise, please email bluelightpensions@local.gov.uk.

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Calendar of events

Please see below a calendar of upcoming events relevant to the Firefighters' Pension Schemes. Only those events which are hyperlinked are currently available to book. If you have any events you would like to be included in a future bulletin, please email bluelightpensions@local.gov.uk.

Table 1: Calendar of events

Event	Date
North-East regional group	17 August 2022
SAB	8 September 2022
North-West regional group	14 September 2022
FPS Communications Working Group	16 September 2022
FPS Technical Group	25 October 2022
FPS AGM	25 October 2022
	26 October 2022
SAB	8 December 2022

Actions arising

Readers are asked to note the following actions arising from the bulletin:

<u>Administrator survey results:</u> Administrators to consider the recommendations set out in section 5 of the report.

<u>Special members - Corrective action</u>: FRAs to revisit all special members leavers and opt outs to ensure that correct options have been given at deferment.

<u>Service history data for transitional FPS 2015 members</u>: FRAs to have a process in place to ensure that their administrator is informed of any unpaid breaks in service for transitional FPS 2015 members.

<u>Age discrimination remedy - Data sharing</u>: FRAs to share pensionable data for members who are subject to age discrimination remedy and have had an interbrigade transfer during the remedy period with the current FRA's administrator.

<u>TPO McCloud factsheet published</u>: FRAs to review the information in the factsheet to ensure they do not fall short of TPO's expectations.

FPS

Administrator self-assessment survey results

We are pleased to be able to share with you the results of the survey undertaken by the Scheme Advisory Board secretariat in order to provide us with insights into the current administration arrangements and the challenges being faced by administrators, in light of both business as usual and remedy.

The administrator self-assessment survey was launched in <u>FPS Bulletin 54 – February 2022</u> and ran between 24 February and 18 March. It comprised of 57 questions which focused on variety of topics including Sargeant, Matthews, and pensions dashboards.

The aim of the survey was to understand more about arrangements for administering the Firefighters' Pension Scheme and specifically for implementing the age discrimination remedy.

The survey received a 100 per cent response rate which will allow an accurate assessment of the sector and a better understanding of the challenges that administrators face.

The <u>full results of the survey and recommendations</u> can be found on the protected area of the FPS Regulations and Guidance website.

ACTION: Administrators to consider the recommendations set out in section 5 of the report.

FPS 2006 special members – Corrective action

We have been alerted to an issue on which FRAs will need to take immediate remedial action.

The issue relates to members who have elected for special membership under the first options exercise and to repay their contributions by way of periodic contributions, however, leave part way through their contract and therefore have a number of instalments still outstanding.

The regulations support the fact that the member's decision to leave should not impact their ability to continue to pay for the cost of past service. If the member leaves, or opts out, they have the option to pay all remaining contributions within three months of the leaving date in order to count all of the service (Rule 6A, Part 11, paragraph 9). Alternatively, the member can continue to pay periodical contributions as a deferred member (Rule 6A, Part 11, paragraphs 3 and 7). These regulations were covered in detail at a special members workshop the LGA hosted in 2018 (slides 99 and 100).

We would expect the options above to be offered to a member as a matter of course, however, as we understand it, some FRAs have not offered their members these options.

In preparation for the second options exercise, our view is that corrective action should be taken to address this issue. FRAs should use the time between now and the 2023 options exercise to rectify any such issues where there are regulations in place to do so. This will help keep the 2023 options exercise as straightforward as possible. We therefore recommend that **all** FRAs follow the steps set out below.

- 1. FRAs to revisit past deferred cases to determine what options were offered:
 - a. If the member has been offered the options as set out above, then no further action is needed.
 - b. If the member **has not** been offered the options as set out above, then progress to step 2.

- 2. Confirm which regulatory option applies to the member:
 - a. If the member has left within the last 3 months, then they can be offered:
 - i. The option to repay the outstanding contributions by lump sum
 - ii. The option to continue with *periodic contributions
 - iii. The option of a pro-rated pension based on the contributions already paid
 - b. If the member has left more than 3 months ago, then they can be offered:
 - i. The option to continue with *periodic contributions
 - ii. The option of a pro-rated pension based on the contributions already paid

*Periodic contributions would need to be reviewed and possibly altered to take account of any gaps in the repayment schedule. We believe that the correct regulatory option available is to recalculate the instalments so that the remaining balance is repaid at the original 10 year point – in line with Rule 6A(8). The calculator has been specifically designed to ensure that the correct proportion of interest is applied for the 10-year period.

- 3. FRAs should take immediate steps to contact affected members and notify them of the options available to them.
 - a. If the member elects for periodic contributions, as they are no longer employed and instalments cannot be taken from their salary, they will have the option of paying by standing order.
- 4. FRAs to notify administrator of the member's decision and update their record accordingly.

ACTION: FRAs to revisit all special member leavers and opt outs to ensure that correct options have been given at deferment.

Service history data for transitional FPS 2015 members

As of 1 April 2022, all members who remain active members of the Firefighters' Pension Scheme do so as members of FPS 2015. The FPS 2015 is a statutory, defined benefit, career average, public service pension scheme.

Unlike the final salary schemes (FPS 1992 and FPS 2006), where pension entitlement is based on scheme membership and pay on leaving the scheme, career average scheme benefits are worked out based on a proportion of pay for each year of membership.

As qualifying service in the FPS 2015 is added to qualifying service in the FPS 1992 or 2006 to determine whether a member with continuity of service qualifies for retirement benefits, any reduction in pensionable service due to an unpaid service break such as maternity/paternity/adoption leave, industrial action, and career breaks will affect that date by the relevant number of days (for example a member needs a minimum of 25 years across the FPS 1992/ 2015 combined to retire before age 55). Therefore, FRAs should continue to record and report any days lost to unpaid service to their pension scheme administrator.

ACTION: FRAs to have a process in place to ensure that their administrator is informed of any unpaid breaks in service for transitional FPS 2015 members.

Age discrimination remedy - Data sharing

As part of the data collection exercise for age discrimination remedy FRAs may identify a proportion of cases whereby information such as pensionable pay and contributions are required from another FRA. This is because the member has been subject to an inter-brigade transfer during the remedy period.

We understand, from speaking to stakeholders, that concerns have been raised over sharing this data, particularly when it comes to General Data Protection Regulation (GDPR).

The Public Service Pension and Judicial Offices Act 2022 states that with effect from 1 October 2023 all in scope members must be rolled back into their relevant legacy scheme and reformed service, for the remedy period, should be kept as an underpin.

This corrective action cannot be taken unless the current administrator has access to

the data they need to perform this function.

This issue was discussed in detail at the Fire Technical Working Group (FTWG) on

Monday 25 July. It was decided that, to remove any GDPR issues, the information

should be shared with the current administrator instead of the current FRA. This is

because the administrator has a legitimate reason for needing the data.

To assist FRAs in determining which administrator to contact a comprehensive list

of FRAs and their administrators can be found on the FPS Member website.

ACTION: FRAs to share pensionable data for members who are subject to age

discrimination remedy and have had an inter-brigade transfer during the remedy

period with the current FRA's administrator on request.

Duradiamond - Contract extension

The Home Office has received several queries regarding the status of the medical

appeals board framework contract currently supplied by Duradiamond (trading as

Health Partners).

The contract with Duradiamond/Health Partners was due to expire on 30 September

2022. The Home Office has agreed to extend this contract by a further 12 months to

reduce the backlog of cases that accrued because of the pandemic and to avoid any

further disruptions to the service. The terms of the contract remain the same and the

extension will begin on 1st October 2022.

If you have any queries regarding the Fire Medical Appeals Board (FMAB) contract

with Duradiamond/Health Partners, please use the following contact details:

PFMAB Administration Team

Cathy Golson – Team Leader

Lorna Nyajeka – Appeals Coordinator

Email: pfmab@healthpartners.uk.com

Tel: 01273 963729

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Click here to return to Contents

Carole Scott – Relationship Manager

Email: carole.scott@healthpartners.uk.com

Tel: 01273 023042

The Home Office has set up an email address that can be used if a matter needs further escalation once all other points of contact have been exhausted. This email address should not be used to enquire about appeal updates or process related queries. When using this email, please copy in Carole Scott as listed above.

Email: pfmabcontract@homeoffice.gov.uk

Technical query log

The <u>current log of queries and responses</u> can be accessed by practitioners in the member-restricted area of the FPS Regulations and Guidance website. The queries have been anonymised and divided into topics. The log is updated monthly in line with the bulletin release dates.

Queries have been answered this month in the following categories: Annual Allowance (page 15), IHR for deferred Special Members (page 84), Payroll (page 95), Two Pensions (page 122).

FPS England SAB updates

FPS 1992 Scotland – commutation provisions

We reported in <u>FPS Bulletin 55 – March 2022</u> that the commutation provisions have been amended for FPS 1992 Scotland from 1 April 2022. At the SAB meeting on 23 June 2022, SPPA gave an update to the Board on the impact that the change in the provisions has had on retirement numbers. SPPA reported that there had been a significant rise in expected retirements in the first quarter of 2022-2023. Due to timing, it is not clear whether this is because of the change in provision or due to the move of all members back into the FPS 2015 from 1 April 2022. It is also not clear how this will impact on workforce planning.

The SAB has decided to monitor the impact of this over a longer time period so that more data is available to be considered. If the SAB wanted to pursue a change to the commutation provisions in England, then a business case would have to be prepared for the Government to take this forward.

2020 Valuation assumptions

At the last SAB meeting GAD provided the Board with a presentation on four of the key demographic assumptions which are proposed to be used in the 2020 valuation. These are: withdrawal from the scheme, promotional pay, age retirement and commutation.

GAD confirmed that there had been an improvement in the data provided by FRAs for the 2020 valuation.

The Board agreed that a discussion on the key assumptions should be taken forward to the Cost-Effectiveness committee to ascertain if these assumptions are reasonable. The Cost-Effectiveness committee met accordingly on 5 July 2022 and these GAD will now consider the assumptions to be presented to the Home Office for incorporation into the valuation exercise.

Contingent decisions

At SAB meeting on 23 June 2022, a <u>paper on contingent decisions</u> was discussed which introduced the topic to the board and highlighted the instances where a contingent decision may apply.

Police and Fire SABs are involved in joint engagement sessions with the Home Office to discuss the policy definition documents (PDDs) in relation to remedy.

A joint engagement session on contingent decisions is due to take place on 9 November 2022 with Home Office and the SABs.

PDDs on interest and eligibility were discussed on 24 June 2022 and any actions arising from the feedback of Police and Fire SABs will be taken forward and responded to by the Home Office.

Membership, committees, and training

SAB members have been asked to complete a training needs analysis form for the secretariat so that any training needs can be identified with a view to performing training sessions before the end of the year which will include SAB induction training and Local Pension Board Wrap-up training sessions.

Work is also ongoing to fill existing vacancies in the committees which are there to support the SAB with its work.

Software suppliers

Representatives from Heywood Pension Technologies and Civica attended the SAB meeting on 23 June 2022 to provide the Board with a useful update on their progress on remedy over the last 12 months. They also provided an update on the phases of development going forward which the Board felt was useful.

Other News and Updates

Public Sector unions granted judicial review over McCloud cost remedy

As previously referred to in <u>FPS Bulletin 51 – November 2021</u>, unions across the public sector sought a judicial review against the UK Government about McCloud/ Sargeant remedy costs in the cost control mechanism. The FBU, GMB, and British Medical Association (BMA) argued that the cost of rectifying the discrimination should not be met by scheme members.

On 4 July 2022, the FBU and the BMA were given permission to judicially review the Government's decision. A judicial review is a type of court proceeding in which a judge reviews the lawfulness of a decision or action made by a public body. In other words, judicial reviews are a challenge to the way in which a decision has been made, rather than the rights and wrongs of the conclusion reached.

It is not really concerned with the conclusions of that process and whether those were 'right', as long as the right procedures have been followed.

The judicial review is expected to be heard towards the latter part of 2022.

TPO Annual Report and Accounts for 2021/22

On 14 July 2022, The Pensions Ombudsman (TPO) published its Annual Report and Accounts for 2021/22.

For more information, see the press release announcing the publication.

TPO McCloud factsheet published

On 20 July 2022, TPO published a factsheet on McCloud.

The factsheet sets out TPO's views on what affected members and schemes can do now and TPO's present approach to dealing with McCloud complaints.

TPO's current general starting position is that it would not investigate McCloud complaints. This is because it acknowledges that the Government is taking steps to address the discrimination with retrospective effect. TPO will, however, carefully look at the facts of each case before deciding whether to investigate.

Examples of where TPO may investigate include, allegations of maladministration, like, failure to explain what is going on and/or engage properly with the member; or investigate where a member is suffering severe financial hardship or other serious injustice and the scheme is not putting in place any interim arrangements to address the injustice within a reasonable period.

ACTION: FRAs to review the information in the factsheet to ensure they do not fall short of TPO's expectations.

TPR Annual Report and Accounts for 2021/22

On 14 July 2022, the TPR published its Annual Report and Accounts for 2021/22.

For more information, see the press release announcing the publication.

Dashboard Accuracy Data Guidance

On 4 July 2022, the Pensions Administration Standards Association published the Dashboard Accuracy Data Guidance.

The guidance highlights the importance of regularly testing data for accuracy. This is particularly important for data that pension schemes will use when matching requests from the dashboards.

The guidance provides information on how schemes could test their data and what data sources they could use.

We have previously provided <u>data scoring guidance</u> which includes a matrix for adjusting scores for accuracy. We are in the process of updating our guidance to take account of age discrimination and value data for pensions dashboards.

DWP responds to consultation on the draft pensions dashboards regulations
On 14 July 2022, the Department for Work and Pensions (DWP)
responded to the consultation on the draft Pensions Dashboards Regulations.

The DWP has also published <u>a summary of the key policies</u>. The summary reflects the response to the consultation.

The DWP consulted on the regulations between 31 January 2022 and 13 March 2022, which we covered in FPS Bulletin 54 – February 2022.

Readers may recall that the LGA made a <u>robust response to the consultation</u>, expressing concern over the proposed staging date for the FPS of 30 April 2024 given the conflicting pressures faced by employers and administrators, and the requirement to hold value data which at that point would not reflect remediable benefits. We also noted the difficulty in presenting data to scheme members based on different sets of benefits with different retirement ages.

The LGA was directly quoted within the response at paragraphs 5.14 and 5.16:

- 5.14. The Local Government Association (LGA) on behalf of the firefighter schemes strongly disagreed with the amount of time proposed. They felt their deadline would not give Fire and Rescue Authorities or their administrators sufficient time to implement McCloud.
- 5.16. ... The LGA (on behalf of the firefighter schemes) suggested an extended staging window for PSPS. They said that this would allow schemes with the capability to connect earlier to do so, with more time allowed for those with greater challenges.

We are therefore pleased to note that the staging deadline for all public service schemes has been extended by five months from 30 April 2024 to 30 September 2024 and, that the requirement to provide value data has been pushed back to 1 April 2025 at the latest and will only be earlier where a Remediable Service Statement has been issued – paragraphs 5.35-5.36.

In relation to members with different tranches of benefits, the regulations will be amended to allow scheme flexibility to provide "a separate set of values for different combinations of tranches of benefits, along with a retirement date in relation to each." – paragraph 2.39.

The DWP will amend the draft regulations ('the Regulations') to reflect the response. We expect the DWP to lay the Regulations before Parliament in autumn.

LGA response to further consultation on pensions dashboards

On 19 July 2022, we responded to the further consultation on pensions dashboards.

DWP launched the further consultation on 28 June 2022. We covered this in <u>FPS Bulletin 58 – June 2022</u>. The consultation included proposals on the 'Dashboard Available Point' (DAP).

You can find a copy our response on the <u>consultations page</u> of the <u>FPS Regs and Guidance website</u>. Our response expressed broad support for the proposals, providing that schemes received enough advance notice of the expected DAP.

PDP launches consultation and call for input on standards and guidance
On 19 July 2022, the Pensions Dashboards Programme (PDP) launched a
consultation on dashboard standards and guidance, and a call for input on the
design standards. Both the consultation and the call for input will close on 30 August
2022.

Standards and guidance

The standards detail how pension schemes and dashboard providers operationally, technically or in practice must meet their dashboard duties. The following six standards are published for consultation:

- data standards
- operational standards
- reporting standards
- security standards
- service standards
- technical standards (this comprises of the technical standards, the API standards and technical overview guidance).

The guidance provides further requirements to which pension schemes must have regard when complying with their dashboard duties. The following three sets of statutory guidance have been published for consultation:

- · connection guidance
- data usage guide
- early connection guidance

Call for Input on design standards

The PDP also launched a call for input on design standards.

The design standards will provide information to dashboard providers, as well as data providers, about required layouts, content elements, messaging, and user journeys, to ensure a consistently positive experience for users, regardless of which dashboard an individual chooses. The PDP is running the call for input to get feedback and thoughts on their developing ideas for Qualifying Pensions Dashboards design standards from the pensions industry and consumer groups.

Following this call for input, a consultation on the final design standards will run for six weeks.

Support webinars

To support respondents, the PDP hosted three webinars:

- Introduction to standards and the consultation 21 July 2022
- Connecting to the pensions dashboards ecosystem 25 July 2022
- Operating within the pensions dashboards ecosystem 26 July 2022.

Recordings of the webinars can be viewed on the <u>standards page</u> of the PDP website.

Webinar for potential dashboard providers

Chris Curry, PDP's Principal, recently hosted a webinar providing updates for those interested in becoming a dashboard provider.

The PDP also published <u>a summary of the main topics relevant for dashboard providers</u>. The summary included a link to the webinar recording.

Cyber Risk Made Simple Guide

The Pensions and Lifetime Savings Association (PLSA) has recently published <u>Cyber Risk Made Simple Guide</u>. PLSA produced the guide in partnership with Aon and Crowe.

The guide explains the nature of the cyber threat to pension schemes. It also outlines 15 actions pension schemes may wish to take in response.

HMRC

HMRC publishes Pension Schemes Newsletter 140 and 141

On 30 June 2022, HMRC published pension schemes newsletter 140.

The newsletter includes articles:

- clarifying the rules on paying interest and arrears when equalising for guaranteed minimum pensions
- reminding schemes to migrate from the Pension schemes online service to the Managing Pension Schemes service

- on the expected release in spring 2023of the event report for tax year 2023/24
 on the Managing Pension Schemes service
- on a new reportable event from April 2023 for certain public service schemes.
 This will relate to issuing annual allowance statements. HMRC will consult on legislation introducing this new reportable event later this year
- reminding schemes that they can no longer compile and submit accounting for tax returns for any quarter from 1 April 2020 using the Pension schemes online service.

On 21 July 2022, HMRC published pension schemes newsletter 141.

The newsletter includes articles:

- covering the technical consultation on resolving the low earners tax relief anomaly
- clarifying how to migrate schemes from the Pension Schemes Online service to the Managing Pension Schemes service
- reminding schemes that they cannot compile and submit new Accounting for Tax returns for any quarter from 1 April 2020 onwards on the Pension Schemes Online service
- reminding schemes who need to submit an Accounting for Tax return for the quarter 1 April 2022 to 30 June 2022 that they will need to have migrated the scheme and submitted the return on the Managing Pension Schemes service by 14 August 2022 to avoid interest and penalties.

Clarification received on annual allowance changes

The LGA recently received clarification from HMRC on the changes to annual allowance rules.

We covered these changes in <u>FPS Bulletin 56 – April 2022</u>. These include new requirements on administrators to recalculate annual allowance amounts for previous years in certain situations. Where the recalculation shows an annual allowance excess, the administrator must issue a pension savings statement to the member. They must also tell HMRC about this on an event report.

In <u>FPS Bulletin 56 – April 2022</u>, we set out that the administrator must tell "HMRC within three months of the date they sent the statement to the member, or if later, by 31 January following the tax year to which the [event] report relates." This reflects regulation 3(9) of the Registered Pension Schemes (Provision of Information) Regulations 2006:

an event report in respect of reportable event 22, in a case where regulation 14A(6A) or (6B) applies, must be delivered-

- a. within 3 months of the date of issue of the pension savings statement, or
- b. if later, on or before 31st January following the tax year to which the report relates.

Our understanding is that "the tax year to which the report relates" refers to the tax year in which the administrator issues the statement to the member. For example, an administrator issues the statement on 1 October 2023 telling a member they exceeded the annual allowance in tax year 2019/20. The deadline under 3(9)(a) would be 31 December 2023. The deadline under 3(9)(b) would be 31 January 2025. Clarification was sought from HMRC as this would mean the deadline in 3(9)(a) could never apply.

HMRC confirmed that in the above example the deadline would be 31 January 2025. They included an article clarifying the deadline in pension schemes newsletter 140. We understand that HMRC will consider amending the regulations to remove the redundant deadline in 3(9)(a).

Legislation

The Public Service Pensions (Employer Cost Cap and Specified Restricted Scheme) Regulations 2022

On 13 July 2022, HMT laid <u>The Public Service Pensions (Employer Cost Cap and Specified Restricted Scheme) Regulations 2022</u>. The regulations come into force on 3 August 2022.

Regulation 3 amends The Public Service Pensions (Employer Cost Cap)
Regulations 2014 and sets out the specified margins for the cost cap introduced by
the Public Service Pensions Act 2013. The specified margins are the parameters in
which scheme costs must remain before corrective action is taken. The margins are
currently set at two percentage points above and below the employer cost cap rate.
The new regulations amend this to three percentage points.

Last year, HMT reviewed the cost cap process and announced three changes. We covered the review in <u>FPS Bulletin 50 – October 2021</u>. The new regulations implement one of those changes.

HMT intends that all three changes will be in place for the 2020 cost cap valuation.

Events

FPS coffee mornings

Our MS Teams coffee mornings are continuing every second Tuesday. The informal sessions lasting up to an hour allow practitioners to catch up with colleagues and hear a brief update on FPS issues from the LGA Bluelight team.

It is our intention to take a short break over the holiday period and the coffee mornings are set to resume on 6 September 2022, however, we have asked the Pension Dashboard Programme (PDP) to facilitate a session on their latest consultation. As yet we haven't had a response to our request so we therefore cannot commit to a firm date for this session. We will contact our coffee morning distribution list if we are able to arrange a session for August.

We are pleased to include the presentations from recent sessions below:

12 July 2022 – General update: Matthews, scheme valuations and SAB remedy engagement

28 July 2022 - Remedy eligibility and administrator self-assessment survey

If you do not already receive the meeting invitations and would like to join us, please email bluelightpensions@local.gov.uk. Please note that attendance at the coffee mornings is generally restricted to FPS practitioners and managers.

AGM - 25 and 26 October

We are pleased to announce that booking for the ever-popular Fire Pensions Annual Conference is now live.

The two-day programme allows delegates to network with fellow colleagues and hear the latest news on the Firefighters' Pension Scheme (FPS) from the scheme's key stakeholders. You will hear important updates, including:

- Chair of the Scheme Advisory Board
- The Home Office
- Legal updates

As well as providing the opportunity to network with other FPS stakeholders, there will be interactive and thought-provoking workshops to take part in during the day, on topics such as

- Firefighter compensation scheme
- Discretions
- Pensionable pay

Timings are provided below, and the full programme will be available shortly. Use the links to book your place now. Please note that each day must be booked separately.

Day 1 – Tuesday 25 October 2022 4:30pm - 6:30pm followed by drinks reception

Primarily for Scheme Managers and Local Pension Board Chairs, day 1 of the conference is the AGM which will provide an update from the Pensions Regulator and will offer the opportunity to network with counterparts in other Fire Authorities.

Following this session there will be a drinks reception on the terrace from 6.45pm.

Day 2 - Wednesday 26 October 2022 9:30am - 3:30pm

Day 2 of the conference provides delegates with an annual update on the Firefighters' Pension Scheme from key stakeholders. In addition to the main plenary sessions, delegates will have an opportunity to attend workshop sessions.

We look forward to welcoming you to the event!

Useful links

- The Firefighters' Pensions (England) Scheme Advisory Board
- FPS Regulations and Guidance
- FPS Member
- Khub Firefighters Pensions Discussion Forum
- FPS1992 guidance and commentary
- The Pensions Regulator Public Service Schemes
- The Pensions Ombudsman
- HMRC Pensions Tax Manual
- LGA pensions website
- LGPS Regulations and Guidance
- LGPC Bulletins
- LGPS member site
- Scottish Public Pensions Agency Firefighters
- Welsh Government Fire circulars

Contact details

Claire Hey (Senior Pensions Adviser)

Telephone: 07825 731 924

Email: claire.hey@local.gov.uk

Claire Johnson (Firefighters' Pensions Adviser – Employers)

Telephone: 07920 861 552

Email: claire.johnson@local.gov.uk

Elena Johnson (Firefighters' Pensions Adviser – Governance)

Telephone: 07770 763 031

Email: elena.johnson@local.gov.uk

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