



Business Services Organisation

# HSC Pension Service: Trust Liaison Team

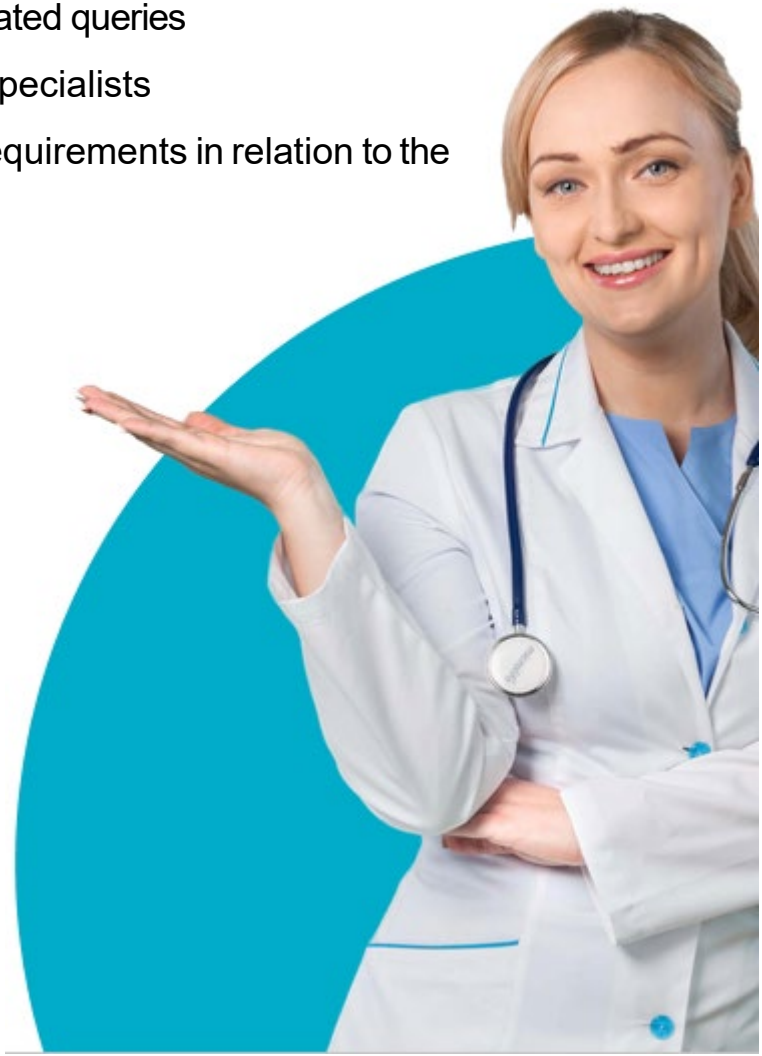
## Employer Services

**We provide a number of valuable services to HSC Employers;**

- Guidance on regulations and Legislation
- Assistance with complex pension related queries
- On-site training for HR and Payroll specialists
- Guidance on employer's statutory requirements in relation to the HSC Pension Scheme

### How Did We Do?

- Delivered 750 Workshops to in excess of 20,000 scheme members
- Held approx. 3000 1-1 consultations
- Developed expert guidance materials to assist both Employers and HSC Pension Scheme members
- Developed pension calculators to allow for better financial planning for scheme members





## What are the Benefits?

- Direct link between all stakeholders
- HSC Employers and Scheme members are better informed of the Scheme in general
- Members are better able to manage their pension portfolios
- Employers have a better understanding of their responsibilities in relation to the HSC Pension Scheme

## Member Services

- Deliver bespoke Pension Workshops providing information on the features of the HSC Pension Scheme
- Provide 1-1 consultations to address any specific issues members may have
- Deliver Annual Allowance Workshops to provide information and guidance on associated tax implications
- Publish Quarterly Newsletters to keep members up to date of any Scheme changes.

The HSC Trust Liaison Team was created in 2015 and provides a vitallink with all stakeholders associated with the HSC Pension Scheme.

We work side by side with HSC Employers and Scheme members providing expert guidance and information on the HSC Pension Schemes.

Our aim is to continue to build on these valuable relationships to allow us to ensure the delivery of a better service for all.

## Contact Us:

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Telephone lines are open:

Mon - Fri 10.00am - 12.00noon

Mon - Thurs 2.00pm - 4.00pm